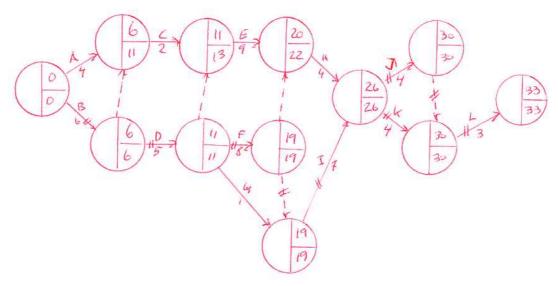
Test in Project Management Basics; April 10th 2010 08³⁰-10³⁰

- 1. Define what a project is, and describe a model for phases in projects. Five different definitions are given, any one will do (Pinto p 25) Pinto's model states four named phases (conceptualization, planning, execution, termination; p32), or the one given in the Introduction lecture (initialization, planning, execution, closing)
- 2. What is stakeholder management? Describe a method for stakeholder management. Definition Pinto p57. Six-phase method Pinto pp60-62. Defining stakeholder management as 'the management of stakeholders' is too weak, sorry
- 3. Define and draw a sample organogram for a matrix organisation. Under what circumstances is it useful to organise in a matrix structure? Pinto pp67-69. Don't forget to define what a matrix structure is, drawing a sample is not enough.
- 4. Which are the differences between a leader and a manager. Pinto pp129-131. Interpersonal relationships vs administration gives 1 mark, the model in Table 4.1 gives another. Some students incorrectly defined a leader as somebody who is not formally appointed, which would imply that leaders are only to be found among unemployed people.
- 5. What is a WBS? Make an example of a WBS and explain the purpose of using one. Pinto pp161-162; either the definition or the example need to show that WBS can be multi-level
- 6. How can a project manager protect the project organization from future claims? Pinto mentions five precautions in p451; core is recording & archiving. Note that Pinto uses the term 'project organization' for the organization hosting the project.
- 7. Describe the typical stages in group development. Four o five stages (phases) according to Pinto pp195-197

8. Make an A-o-A network. Calculate the total duration and the critical path. The duration unit is week. 33 weeks, critical path BDFI(J+K)L (several solutions exist; one is presented in the figure below).

Common mistakes: forgetting the common START node, failing to identify that the critical path has a fork (J,K).

| Activity | Duration | Preceding activity |
|----------|----------|--------------------|
| A | 4 | - |
| В | 6 | - |
| C | 2 | A, B |
| D | 5 | В |
| E | 9 | C, D |
| F | 8 | D |
| G | 1 | D |
| H | 4 | E, F |
| I | 7 | F, G |
| J | 4 | H, I |
| K | 4 | H, I |
| L | 3 | J, K |

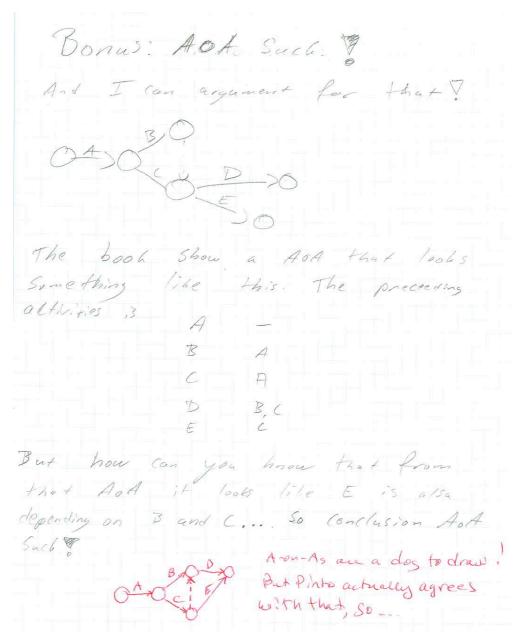


- 9. Describe EVM and its basic steps. Pinto pp 407-414
- 10. Define risk and describe a process for risk management. Pinto pp222, 224-234

11. BONUS.

An extra bonus point was given to two students for their answers for Q6, as they suggest the liquidation of the project organization; although not mentioned by Pinto, this is a proven (and controversial) method.

A rich answer was offered by a student regarding Q8 (my marking in red):



This answer is shown for two reasons:

- 1 the logic of reasoning is rather clear (although the conclusion is refutable);
- 2 many students seemed to have difficulties with activity dependencies, and this is a great 'schoolbook' example, which may be of interest to others

(The student was rewarded one extra point for 'schoolbook author's fee').